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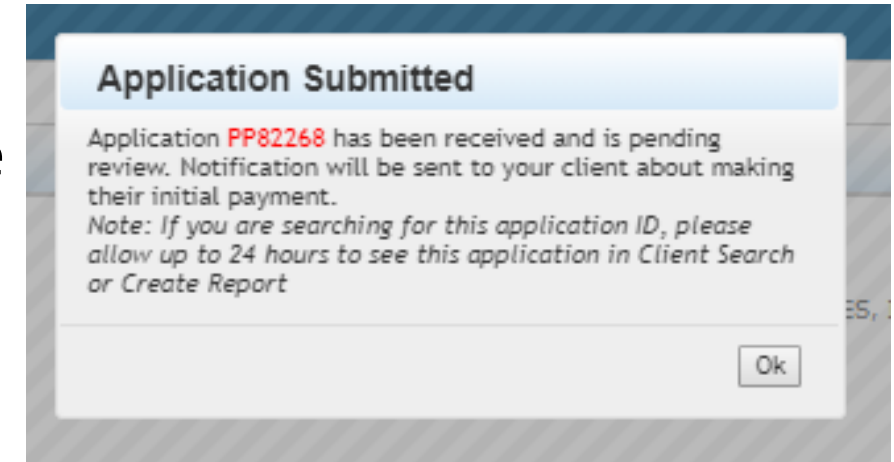
Retail Producer Portal: Prescription Drug Plan (PDP) Prompts

Effective June 04, 2021

After Submission of Medicare Supplement App

After the producer successfully submits a Medicare Supplement Application via the Retail Producer Portal **AND has a current AHIP Certification** on file to sell PDP, the following takes place:

- After clicking the “Ok” button on the Application Submitted pop-up, the producer will see an offer to add PDP coverage for the client IF an AHIP certification record for the producer exists.
- If user clicks “Continue to PDP Enrollment” they are directed to the PDP application from the Enrollment tab. All mappable client data previously entered on the Medicare Supplement Application will auto-populate into the PDP application.
- If user clicks “Not at this Time” they will be returned to the Enrollment tab where Incomplete Application grid displays.

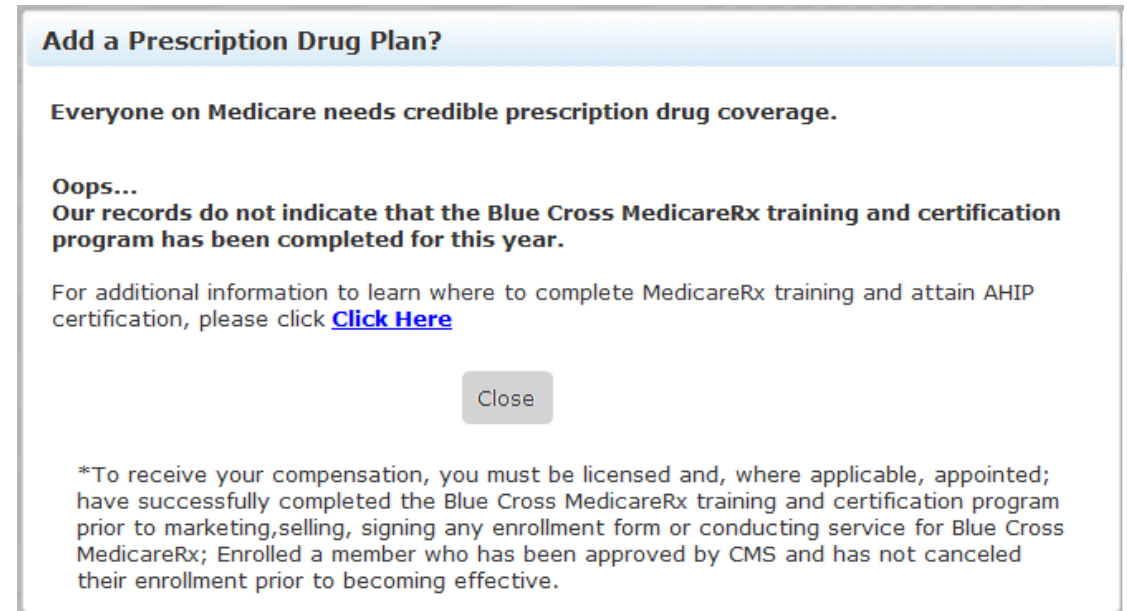
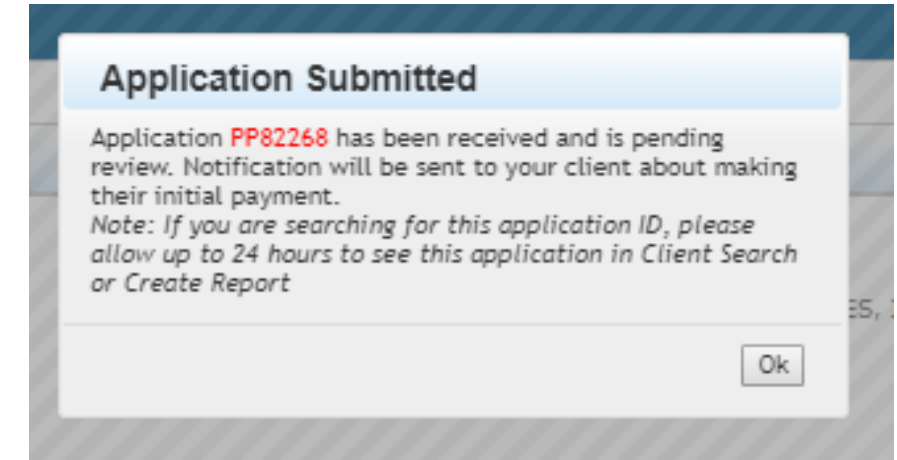
A screenshot of a dialog box titled "Add a Prescription Drug Plan?". The text inside reads: "Everyone on Medicare needs credible prescription drug coverage. Would your client like to add on a stand alone Prescription Drug Plan at this time?*" There are two buttons: "Continue to PDP Enrollment" (green) and "Not at this Time" (gray). At the bottom, there is a disclaimer: "*To receive your compensation, you must be licensed and, where applicable, appointed; have successfully completed the Blue Cross MedicareRx training and certification program prior to marketing, selling, signing any enrollment form or conducting service for Blue Cross MedicareRx; Enrolled a member who has been approved by CMS and has not canceled their enrollment prior to becoming effective."

Feature is available in IL, NM, OK, TX

After Submission of Medicare Supplement App

After the producer successfully submits a Medicare Supplement Application via the Retail Producer Portal **BUT does not have a current AHIP Certification** on file to sell PDP, the following takes place:

- After clicking “Ok” button on Application Submitted pop-up, producer will see an offer to complete AHIP certification IF no such certification record can be found in our system.
<https://hcsc.cmpsystem.com/ext/ahip/login.php>
- After user clicks “Close” they will be returned to the Enrollment tab where Incomplete Application grid displays.



Feature is available in IL, NM, OK, TX