

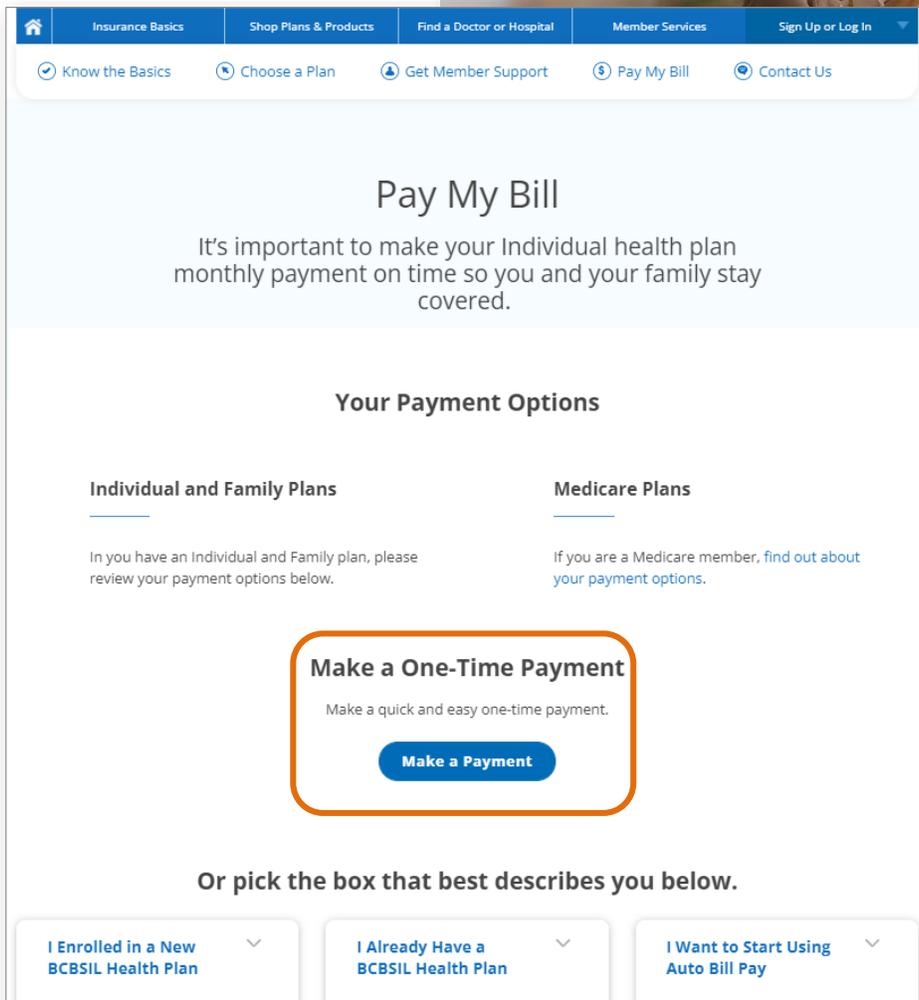
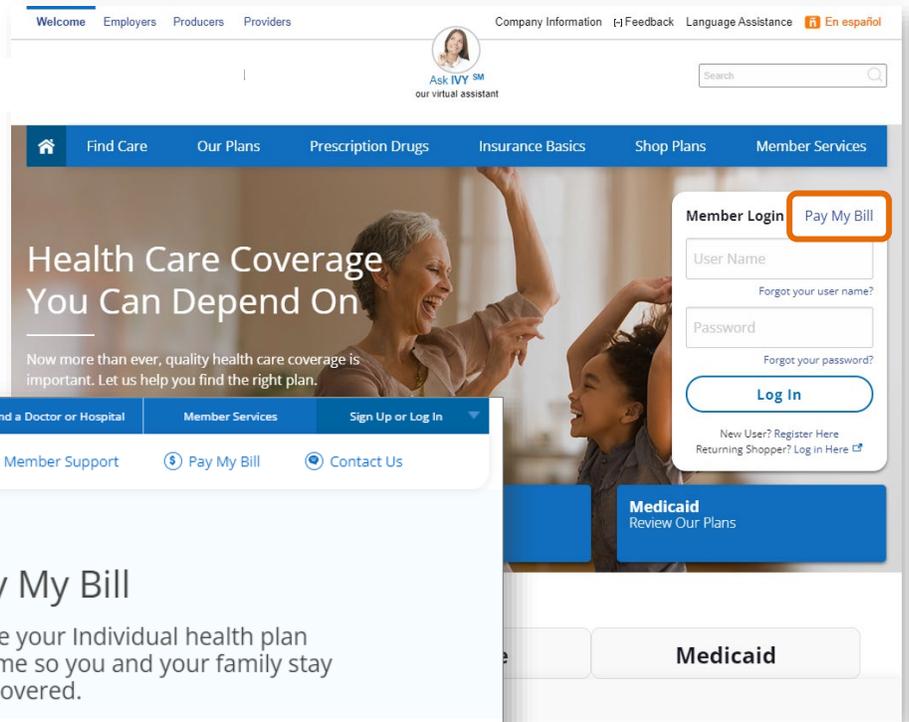
One-time Payment Option Now Available

Members can now easily make a one-time premium payment without having to set up or log into a Blue Access for MembersSM account. Payment information, such as credit card numbers or bank information can't be stored for future payments. This new feature is for paying premiums for existing policies.

Accessing the One-time Payment Feature

Members can follow these navigation steps:

1. Go to our homepage and click on "Pay My Bill"
2. On the Pay My Bill page, scroll to "Make a One-Time Payment"
3. Click the blue "Make a Payment" button



Policy Holder Information

On the next screen, the user must enter the following:

1. The policy holder's member ID number. Users unsure what to enter here should click on the information icon for more details. Users should only enter the last nine digits of the member's ID number and exclude the first three letters
2. The policy holder's date of birth (month and year only)
3. The policy holder's billing zip code

After entering the required information and reviewing and accepting the terms, the user clicks the Continue button.

To make a payment, please fill out the policy holder's information.

For the best experience, please be sure your browser is up to date.

[Have a Member Account? Log In](#)

OR

Member ID Number ⓘ

X X X 1 2 3 4 5 6 7 8 9

Date of Birth

MM / YYYY

Billing ZIP Code

I understand and accept the [Terms of Use and Privacy Statement](#).

Continue

Payments

Current Balance	Minimum Due Now
\$224.16	\$112.08

Late Payment

BlueCare Dental 1A	\$112.08
Payment Due Date	Overdue

Upcoming Payments

BlueCare Dental 1A	\$224.16
Payment Due Date	Sep 30

[Make a Payment](#)

Payment Overview

A payment overview (see image at left) screen displays with the following information:

- > All Payments Due
- > Plan Name
- > Current Balance
- > Minimum Due Now
- > Late Payments
- > Upcoming Payments
- > Payment Due Date

If the member is enrolled in more than one policy (not shown), multiple accounts balances will display and the user must choose one.

Make a Payment

Next steps include choosing a payment amount and one of the following payment methods:

- credit card
- debit card
- checking account
- savings account

The payment date defaults to the current date and cannot be changed at this time. In the future, the user will be able to change the payment date.

The following message appears at the bottom of the screen:

"Your billing information will be used for this one-time payment only. It will not be saved for future payments."

The image displays two overlapping screenshots of a 'Make a Payment' web form. Both screenshots show the current balance as \$224.16 and the minimum due now as \$112.08. The left screenshot shows the 'Card' payment method selected, with fields for card number, expiration date, security code, and zip code. The right screenshot shows the 'Bank Account' payment method selected, with fields for first name, last name, routing number, account number, and account type (checking or savings). Both screenshots include a 'Review Payment Details' button at the bottom.

Payment Review

Next steps include reviewing the payment details and clicking "Continue" (see image at right). The user must then review and accept all terms and conditions before clicking "Submit Payment" (not shown).

Review Payment Details

Review the payment details. [Edit](#)

Your payment cannot be changed or cancelled after it is submitted.

Payment Amount
\$112.08

Payment Date
09 / 07 / 2021

Payment Method
PersonalCheckingx3371

[Continue](#)

Payment Completed

On the "Payment Completed" screen, the user can "Print" the confirmation, receive an "Email" with the confirmation, "Return to Payments" or click "Done" to return to our home page.

If the user clicks the "Email" payment confirmation option, a prompt appears asking for an email address.

[Print](#) [Email](#)

Payment Completed

Your payment has been submitted. It cannot be changed or cancelled.

Payment Confirmation Number
1008520759

Paid
\$112.08

Payment Date
09 / 07 / 2021

Payment Method
PersonalCheckingx3371

Questions or Concerns?
Please contact Customer Service at 1-888-697-0683.

[Return to Payments](#)

[Done](#)

Email Your Confirmation

Enter the email address you would like to send the confirmation to.

Email

[Cancel](#) [Send Confirmation](#)

The email confirmation will include:

- Total payment amount
- Payment confirmation number
- Payment method with last 4 digits of account
- Payment date