

••--• @{account\_product\_group}: Welcome, @{account\_firstname}! You have a new health plan message. Tap here >> @{auth-link-top-of-feed} Text help or stop. Msg&DataRatesMayApply



▶ 0 Time Delay: 14Day

## Advantage Mobile Feed!

@[account\_firstname], the mobile feed will help you get the most from your @{input\_plan\_name} plan.

Over the next couple of weeks, we'll be sending you messages to help you get started and get the most from your Medicare Advantage plan. You can scroll down to see a history of our communication over time.

#### Tap below to create your Blue Access for Members<sup>SM</sup> (BAM)<sup>SM</sup> online account:

Create Blue Access for Members (BAM) Account

**BAM Account Benefits** 

#### Everything you need to know about your coverage - in one place.

Get the most out of your health care benefits with Blue Access for Members (BAM). It's the health information you need, anytime you need it.

#### Here are just a few things you can do with BAM:

- View your claims, coverage and benefits
- · Search for a health care provider, hospital, or urgent care facility
- Request or print your ID card View or print Explanation of
- Benefits statements
- And much more! Blue Access for Members is a secure

portal. You can find out about your health plan benefits, review your claims, and more. You will need your ID card to sign up.

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Blue Cross and Blue Shield of Illinois, a Division of Health Care Service Corporation, a Mutual Legal Reserve Company, an Independent Licensee of the Blue Cross and Blue Shield Association

Non-discrimination Notice

1."Create Blue Access for Members (BAM) Account" sends user to https://mybam.bcbsil.com 2."BAM Account Benefits" is a collapsible content area.

# Y0096 OBMEMSMS23 C



BCBSIL 12/21/22, 9:51 AM

Visit

all set for the year.

why wait?

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Association



Non-discrimination Notice

1."Find Care with Online Provider Finder®" sends user to https://www.bcbsil.com/medicare/in-network-providers 2."Call Us to Find Care" places a call to 1(877) 774-8592

3."Learn more" is a collapsible content area.

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Time Delay:

14Day



## Y0096\_OBMEMSMS23\_C

Association Non discrimination Notice



# BCBSIL 12/21/22, 9:51 AM

## Your Access to Care 24/7

Our nurses are available 24 hours a day, 7 days a week, 365 days a year. They can help with health concerns and give general health tips.

You may also choose to talk with a nurse on the 24/7 Nurseline to get trusted guidance on possible emergency care, urgent care and more.

## Call the Nurseline

### Learn more

You can also access an audio library of more than 1,000 health topics, ranging from allergies to women's health. More than 600 topics are available in Spanish.

Call when you have questions about health problems, such as:

- Asthma
- Back pain
- Chronic health problems
- · Dizziness or severe headache
- Cuts or burns
- High fever
- Sore throat HORA\_COMMENSINGER\_C

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Non-discrimination Notice



1."Call the Nurseline" places a call to 1(800) 631-7023 2."Learn more" is a collapsible content area.



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@{account\_product\_group}: @(account\_firstname), you

link-experience-on-feed) Text

Msg&DataRatesMayApply

have a new health plan message. Tap here: @{auth-

help or stop.





@{account\_firstname}, in addition to seeing your primary care physician, your plan covers urgent care virtual visits with health care providers through MDLIVE\*, giving you access to care by phone, mobile app or online video. Tap below to register for MDLIVE:

**Register for Telehealth** 

### Learn more

You may want to have a virtual visit if you can't get in to see your doctor for sore throat, fever, cough, nausea and other non-emergency illnesses, 24 hours a day, 7 days a week whether you are at home, at work, or on the go.

\* Virtual Visits may be limited by plan. Far providers bonned in New Mexico and the District of Columbia, Uneent Care service is lonited to interactive online video: Behavioral Health service requires video for the initial visit bal may use video or mallo for follow-up visits, based an the provider's clinical judgment. Behavioral Health is not available on all plans. MDUVE is a separate company that operates and administers Virtual Visite for Blue Cross and Blue Shield of Almaia MOLINE is solely responsible for its operations and for those of its contracted providers. MDC/VC\* and the MDC/VC lags are registered trademarks of MOLINE, inc., and may not be used without permission Blue Grass\*, Blue Shield\* and the Cruss and Shield Symbols are resistered service marks of the Blue Cross and Blue Shield Associatio an exerciation of independent Blue Cross and Dive Shield Plans.

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Time Delay: 14Day

## 1."Register for Telehealth" sends user to https://app.mdlive.com/landing/bcbsilmedicare

2."Learn more" is a collapsible content area.

Non-discrimination Notice



@{account\_product\_group): @{account\_firstname} you have a secure message waiting. Tap here >> @{authlink-experience-on-feed} Text help or stop. Msg&DataRatesMayApply



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Non-discrimination Notice

1."Find a Member Event" sends user to <u>http://bcbsil.com/medicare/events</u>
2."View Plan Documents" sends user to https://www.bcbsil.com/medicare/tools-resources/forms-
documents/mapd-plan-documents
3."Have Questions? Call Us" places a call to 1(877) 774-8592



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