



2021 Individual Plan Portfolio

Blue FocusCareSM

- Cook County

BlueCare DirectSM

In Collaboration with Advocate Health Care

- Cook, DuPage, Kane and Lake Counties

Blue Precision HMOSM

- Chicago area, Rockford and Peoria

Blue Choice Preferred PPOSM

- Statewide



What's new

- Increased \$0 deductible and copay options on certain CSR qualified plans
- Member access to covered benefits through providers with telehealth services



Why Blue Cross and Blue Shield of Illinois (BCBSIL)?

Access

- Health plans on and off exchange in every county
- Comprehensive, year-round coverage
- High-quality, efficient networks with focus on preventive care

Affordability

- Affordable plan options
- Monthly payments as low as \$0 for qualified on-exchange applicants

Stability

- Serving Illinois communities for almost 85 years.
- In the eight years of ACA open enrollment, BCBSIL has been proud to offer multiple qualified health plans in every county across Illinois.

Illinois Plans

Health

Blue FocusCare: 1 Bronze, 1 Silver, 1 Gold

- Network: BlueFocus CareSM (BFC)
- Approximately 13 hospitals, 1,780 providers*
- Lower cost HMO plan
- Micro network for Cook County

BlueCare Direct: 1 Bronze, 1 Silver, 1 Gold

- Network: BlueCare DirectSM (BHD)
- Approximately 12 hospitals, 3,932 providers*
- In collaboration with Advocate Health Care¹
- Competitive HMO plan with low out-of-pocket costs
- Call today, be seen today by primary care doctors

Blue Precision HMO: 1 Bronze, 2 Silver, 1 Gold

- Network: Blue Precision HMOSM (BAV)
- Approximately 69 hospitals, 15,813 providers*
- Helps keep costs low and predictable
- Personalized with a primary care provider (PCP), who coordinates health care
- Flexibility to change PCP
- No longer available in Rating Area 8 (McLean, DeWitt, Livingston). Members will be mapped to Blue Choice Preferred PPO plans.

Blue Choice Preferred PPO: 4 Bronze, 2 Silver, 1 Gold

- Network: Blue Choice Preferred PPOSM (BCE)
- Approximately 176 hospitals, 66,727 providers*
- New bronze plan – Blue Choice Preferred Bronze PPOSM 502
- Greater flexibility and array of product options
- Available in all counties
- Virtual Visits available via phone, video or mobile app
- Electronic prescriptions, when appropriate, can be sent to member's pharmacy of choice

Dental

BlueCare DentalSM

- Coverage for cleanings, preventive services and much more
- Preventive dental services deductible waived

Prescription and Pharmacy

- Six prescription payment level tiers for all ACA plans – generic, brand and specialty have preferred and non-preferred benefit levels
- All plans include a drug list. PPO plan includes Preferred Pharmacy Network² – Walgreens, Walmart, Albertsons and select Independent Pharmacies

Helpful Resources 24/7

- Virtual Visits for Blue Choice Preferred PPO members
- 24/7 Nurseline (English and Spanish) for PPO members
- Cost Estimator Tool on Blue Access for MembersSM
- SmartER CareSM Options – member education campaign on choices for non-emergency care

Mobile Site

- Easy to use – find a doctor, see payment options, access electronic member ID card and more

Blue365[®]

- Blue365 member discount program – members save on health club and gym memberships, weight loss programs, dental products and much more

Contacts for Retail Producers

Presale Support

Product information and sales assistance

866-446-4353

9 a.m. to 5 p.m. CT, Mon.- Thurs.

9 a.m. to 4:30 p.m. CT, Fri.

Postsale Support^{**}

Application status, billing and payments, Retail Producer Portal and policy changes renewing/transitioning clients

888-313-5526

9 a.m. to 5 p.m. CT, Mon.- Thurs.

9 a.m. to 4:30 p.m. CT, Fri.

** Some issues can only be addressed by Producer Services if the member gave authorization to the producer of record.

*Estimates as of 7/10/2020

1. An independently contracted provider.

2. A "preferred" or "participating" pharmacy has a contract with BCBSIL's pharmacy benefit manager (Prime Therapeutics) to provide pharmacy services at a negotiated rate. A pharmacy benefit manager administers prescription drug benefits for a health plan. The terms "preferred" and "participating" should not be construed as a recommendation, referral or any other statement as to the ability or quality of such pharmacy.

Blue365 is a discount program only for BCBSIL members. This is NOT insurance. BCBSIL does not guarantee or make any claims or recommendations about the program's services or products. BCBSIL reserves the right to stop or change this program at any time without notice. The relationship between the Blue365 vendors and BCBSIL is that of independent contractors.

The relationship between Blue Cross and Blue Shield of Illinois and contracting pharmacies is that of independent contractors, contracted through a related company, Prime Therapeutics LLC. Prime Therapeutics LLC is a separate pharmacy benefit management company. Blue Cross and Blue Shield of Illinois contracts with Prime Therapeutics to provide pharmacy benefit management and other related services. Blue Cross and Blue Shield of Illinois, as well as several independent Blue Cross and Blue Shield Plans, has an ownership interest in Prime Therapeutics LLC