Getting Your New Express Link



BlueCross. BlueShield. Illinois · Montana · New Mexico

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Here's what you need to know

- On July 29, we implemented system changes that required new Express Links for our Retail Producer Portal users.
- Your old Express Link still works and still attaches your information to a shopper's experience on the Retail Shopping Cart.
- From now through Sept. 30, your old and new Express Links are valid.
- On Oct. 1, the old Express Link will expire.

Here's what you need to do

- If you have promotional materials, email signatures, web pages or any other content that uses your old Express Link, you must update them with your new Express Link code before Oct. 1. The following pages show you how.
- REMINDER: Quotes created in the portal include links to the Retail Shopping Cart that include your producer data. Quote links are separate from Express Links. No action is needed regarding quote links.

To get started on using your new Express Link, <u>log in to the Retail Producer</u> <u>Portal</u>, select the "Menu" button, and scroll to the "Express Link" option and select it. The following sections show you how to configure and use your Express Link.

Retail Producer Portal		
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8	Express Link]

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Review Your Agent Information

- 1. In the Express Link configuration screen, make sure the information displayed in the "Review Your Agent Information" section is correct, especially your nine-digit producer number (Agent Unique ID). Applications, enrollments and your FFM registration are linked to your producer number allowing you to receive credit for your sales.
- 2. Using a valid agent email address ensures you receive email notifications about a client's application.
- 3. If you need to edit this information, click on the "Edit Profile" button.

NOTE: You can't edit the Agent Name and Agent Unique ID. If your name changes, contact the **Producer Service Center for next steps.**

Select "Need Assistance" Info

- **1.** In this section, choose the content you want displayed in online applications started by clients.
- 2. A preview of the information you choose is displayed in the "Box Preview" area.

Review Your Agent Information

Agent Name:	Jane Doe	
Company Name:	Doe Agency	
Address:	1002 warrenville rd Naperville, IL 60563	
Agent Unique ID:	00000000	
Phone:	(123)234-3456	
Call Between?		
E-mail Address:	jane_doe@doeagency.com 2	
	Edit Profile	
Customer Online Application	n 'Need Assistance?' box u would like to display on the Online Application pages.	
Changes will update automatically i	n Box Preview.	
Company Name	Need Assistance? Contact Your Agent: BapTest ScriptAccount (123)234-3456	

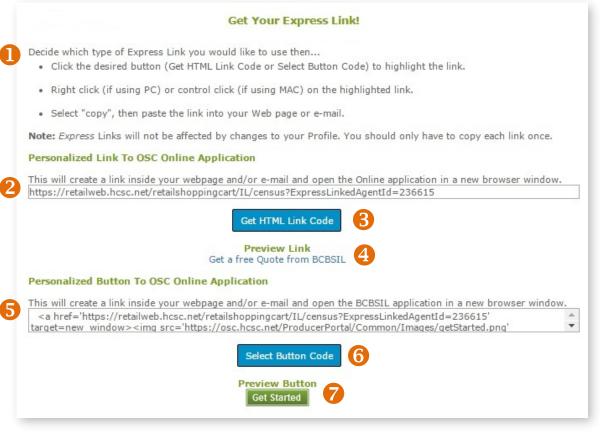
Box Preview

E-mail Address

Phone (Required) Call Between' hours

Get Your Express Link!

- 1. You can use Express Link in two ways. You can generate "link" code that you copy into an email, or you can generate "button" code for use on your website. This code is specific to you. Read below on how to copy either the "link" or "button" code.
- **2.** The "link" code is displayed here.
- To copy the "link" code, click on the blue "Get HTML Link Code" button.
- 4. This preview area displays how the link will appear to clients.
- **5.** The "button" code is displayed here.
- To copy the "button" code, click on the "Select Button Code" button. You may need the help of a web developer to add this button code to your website.
- This preview area shows how the button code will look to your website visitors.



Tips for Using Express Link:

- If you share your Express Link by email, ask clients to save the email until enrollment is complete.
- Clients should use your link to access our Retail Shopping Cart, then log in or create a new account right away.