Jan. 6, 2023

Initial Payment Options, Rules and Deadlines

Paying the Initial/Binder Premium

- Applicants should use their billing notices for directions on how to make their first premium payment to Blue Cross and Blue Shield of Illinois (BCBSIL).
- They can also go here, click on the blue "First-Time Payment" button under "I Want to Make a First-Time Payment" and pay online. All other payment options are detailed on this webpage.
- Note the "I Want to Make a One-Time Payment" option is for current members only.

Initial Premium Payments: What You Need to Know

- We require the first month premium payment to effectuate new policies and active renewals*. After effectuation, members receive ID cards and policy fulfillment kits.
- If we receive an application without an initial payment, it will move to pend status.
- We recommend paying the initial premium as soon as possible so members can access benefits on their effective date if needed.
- Initial premium payments are processed upon receipt.
- If consumers don't pay the initial premium when submitting their applications, they'll get instructions on making their first payment via emails or letters. These communications include payment deadlines.
- If the initial payment is not paid by deadline, the application will be withdrawn, **resulting in no coverage**.

Initial Premium Payment Deadlines

- If the payment deadline isn't met, the application is withdrawn.
- If the applicant pays by the deadline, the effective date remains the date for which the applicant applied.

Initial Payment Deadline for Jan. 1 Effective Date

- We're extending the payment deadline for Jan. 1, 2023, coverage to 12 p.m. CT on Jan. 31, 2023.
- Applicants with deadlines of Jan. 1 through Jan. 30 now have until noon on Jan. 31 to make their initial
 payment and keep their Jan. 1 effective date. Applicants will receive communications about their new
 deadline.

Initial Payment Deadline for Feb. 1 and Later Effective Dates

| OFF EXCHANGE Initial Payment Deadline | ON EXCHANGE Initial Payment Deadline |
|---|--|
| The initial premium payment due date is either | The initial premium payment due date is either |
| 30 calendar days from the first payment request | 30 calendardays from application receipt |
| or the effective date of the policy, | or the effective date of the policy |
| whicheverisLATER | whichever is LATER |
| The 30-calendar-day period begins the day we send | The 30-calendar-day period begins the day we |
| the payment deadline letter. | receive the application. |

^{*} An active renewal is when an existing BCBSIL member chooses a new BCBSIL plan.