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Suzanne E. Mitchell, MD MS is a board-certified palliative care and family physician, health service researcher, medical educator, and consultant in cross-cultural medical care and communication. Dr. Mitchell attended Wake Forest University School of Medicine and completed postgraduate training in Family Medicine at White Memorial Medical Center. She also received a Master's in Clinical Research from the University of California, Los Angeles and completed a research fellowship at Boston University School of Medicine. Her NIH-funded research interests are in the effects of patient-doctor communication on health disparities in patient safety, transitions of care and health care access. Dr. Mitchell resides in Massachusetts where she holds a faculty research appointment at Boston University School of Medicine and adjunct teaching appointments at Tufts University School of Medicine.

Merck cordially invites you to a medical education program for health care professionals and health care business professionals only. Merck is sponsoring this program and the speaker is presenting on behalf of Merck. The program is a non-CME event. The information presented in this program will be consistent with FDA guidelines.

The format is an interactive live webcast entitled:

Strategies and Tools for Improving Transitions of Care

- Discuss best practices, strategies, and tools to improve transitions of care
- Recognize problems during transitions of care, and identify specific ways to start making improvements
- Explore successful examples of transitions of care through several model programs.

Date:

Tuesday, September 18

Time:

10:00 AM CT

Register me for a live webcast! Go to

<http://event.on24.com/clients/merck/topicsinhealthcare/> to register for this event.

To comply with certain federal, state, and local laws that prohibit or limit the provision of meals to health care professionals and/or state employees, Merck does not offer a complimentary meal to individuals who are subject to such restrictions. Attendees to whom such restrictions apply should not avail themselves of the complimentary meal. The venue will, however, provide an opportunity for the meal to be charged to an **attendee's personal account (e.g. credit card)**. If you are unsure of your state's laws and regulations, we ask that you please check prior to attending this event.

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